

## Thinking with Critical Insight | 2 Days

To make the best decision and determine the most efficient and effective course of action, an understanding of the current situation and innovative outlook are important. In this course, you will learn to inquisitively explore challenges, defy incorrect assumptions, and look at things with new and differing perspectives, incorporating these insights into your thought processes, and enabling you to find creative solutions to even the most difficult tasks and issues.

### WHO SHOULD ATTEND:

Professionals who want to make the best decisions and develop creative and elegant solutions to challenging problems.

### JOB ROLES:

Personal Development  
Leader of Teams/Projects  
Leader of Managers/Departments

### OBJECTIVES:

- Enable you to evaluate, identify, and distinguish between relevant and irrelevant information
- Engage critical thinking through curiosity and your ability to ask good questions
- Apply the eight best practices of critical thinking in practice
- Leverage open mindedness to become more receptive and highly tuned for new ideas

### COURSE OUTLINE:

#### The Challenges of Modern Thinking

Becoming a Rational Thinker  
Critical Thinking in Application  
Applying Reason  
Developing Open-Mindedness  
Stepping Out of Your Comfort Zone  
Avoiding Jumping to Conclusions  
Expecting and Initiating Change  
Being Ready to Adapt  
Thinking Logically

#### Critical Thinking Best Practices

Listening Actively  
Evaluating Information  
Making Assumptions  
Watching Out for Bias  
Asking Clarifying Questions  
Performing SWOT Analysis  
Benefiting from Critical Thinking

#### Putting It All Together

Changing Your Perspective  
Considering Other Viewpoints  
Dealing with New Information  
Solving Problems  
Identifying Inconsistencies  
Asking Why  
Evaluating the Solution  
Retaining Your New Skills  
Reflecting and Learning from Mistakes  
Asking Questions on an Ongoing Basis

## We Ensure Personal & Professional Growth Through:



### TOPIC-SPECIFIC, REINFORCEMENT MATERIALS TO ENRICH YOUR JOURNEY

eBooks, On-Demand Courses, Quick Videos,  
Personal & Team Assessments, Tools & Templates.

## Post-Class Reinforcement Materials

Each of the Leadership and Professional Development courses include a suite of post-class reinforcement materials that are unique to each title. Content such as e-books, quick videos, personal and team assessments, tools and templates, and other materials, have been selected to ensure that you continue your journey to ongoing success beyond the classroom. All e-assets, such as books and videos, come with 1-year access.

### Thinking with Critical Insight | 2 Days

#### Reinforcement Videos

- Knowing When to Think Critically featuring Lisa Callahan
- The Anatomy of Decisions featuring Chris Blake
- Strategy 101: Focus on Assumptions featuring Peter Sheahan
- Discussions to Make Sense of Opportunity featuring Don Sull
- Evidence-Based Management: The Keys to Great Decision Making featuring Jeffrey Pfeffer
- Challenge Your Assumptions to Avoid Confirmation Bias featuring Steve Shapiro
- Nurturing Your Own Creative Thinking featuring Gaia Grant
- What is Executive Intelligence? featuring Justin Menkes
- Fingertip Knowledge featuring Elliot Masie
- Defining Moments Come During Difficult Times featuring Terri Kelly
- Changing a Culture: You Can't Do It By Yourself featuring Shelley Stewart Jr.
- Check the Checker: Don't Make Assumptions featuring Antonio Carrillo
- The Theory of Constraints – The Inherent Simplicity featuring Eli Goldratt

#### Book Summaries

- The Power of Sustainable Thinking: How to Create a Positive Future for the Climate, the Planet, Your Organization and Your Life by Bob Doppelt
- Blink: The Power of Thinking Without Thinking by Malcolm Gladwell
- The Third Opinion: How Successful Leaders Use Outside Insight to Create Superior Results by Saj-nicole A. Joni, Ph.D

#### Leader-Led Activities

- *Critical Thinking Skills Discussion Guide*
- *Stages of Critical Thinking Discussion Guide*
- *Characteristics of Critical Thinking Facilitation Guide*
- *Intake Stage Application Guide*
- *Investigate and Act Stages Application Guide*

#### Self-Assessment

- Critical Thinking Characteristics
- Bias and Emotion

#### Business Impact

- Business Impact: Effective Critical Analysis of Business Reports
- Business Impact: Playing the Devil's Advocate in Decision-making

#### Challenge

- Challenge: Critical Thinking

#### Tools

- Stages of Critical Thinking
- Uncritical Thinking Styles
- Company Benefits
- Intake Stage
- Data and Information
- Organizational Assumptions
- Investigate and Act Stages
- Question List
- Analysis Techniques

#### Test

- Leadership Advantage Test Yourself: Critical Thinking

#### Core Message

- Leadership Advantage: Critical Thinking 2.0

#### Case Study

- The Critical Thinker
- Seeking Data and Information
- Challenging an Argument
- Staying Open and Aware

#### Key Concept

- Key Concept: Background and Definition of Critical Thinking
- Key Concept: Characteristics of a Critical Thinker
- Key Concept: Stages of Critical Thinking
- Key Concept: The Benefit of Critical Thinking to Companies
- Key Concept: Overview of the Intake Stage
- Key Concept: Assessing Data and Information
- Key Concept: Recognize Existing Assumptions
- Key Concept: The Value of Other Perspectives
- Key Concept: An Overview of the Investigate Stage
- Key Concept: Evaluating Arguments
- Key Concept: Recognizing Bias and Emotions
- Key Concept: Act – Concluding and Deciding
- Key Concept: Key Skills and Techniques for Critical Thinking
- Key Concept: Being Open and Aware
- Key Concept: Asking Insightful Questions
- Key Concept: Using Analytical Techniques

#### e-Books

- Consumer Insight: How to Use Data and Market Research to Get Closer to Your Customer
- Data Smart: Using Data Science to Transform Information into Insight
- Insights for Managers from Confucius to Gandhi

#### Videos/Courses

- Two Techniques for Enabling Breakthrough Thinking
- How to Think Like an Innovator
- Nike's Reinvention Culture
- EQ and Leadership

Materials listed above are representative and do not include all assets, which are subject to change as titles and resources are always being updated.